

Parker Laboratory Gas Generator Services



From installation to preventative maintenance and/or extended warranty programs, let Parker take care of your gas generator. Our factory-trained and 100% certified technicians will guarantee that your systems are installed correctly and performing to specification with your application, providing you with peace of mind and ensuring your continued gas supply.

Parker Generator Service Options:

- Free Phone Technical Support
- Preventative Maintenance Services
- Field Service Repairs
- Factory Depot Repairs and Service
- Extended Service Warranties (to 5 yrs)
- Loaner Gas Generator Systems
- Complete Protection Programs
- Standard & Custom Product Installation



Parker Generator Installation Services:

Equipment that has been improperly installed and/or commissioned by inexperienced personnel is often unreliable and inefficient resulting in unnecessary downtime or increased cost of ownership. Our Parker factory trained technicians ensure that your equipment is installed correctly, fully operational, and performing to specification right from startup eliminating these potential pitfalls.

What's included?

- Review of laboratory set up and application
- Standard "connectivity" parts
- On-site technician visit to install generator
- Operation and maintenance overview training
- Equipment optimization for each laboratory environment

Preventative Maintenance Service Programs

Let Parker take care of your gas generator so you can concentrate on more essential job functions. Our factory-trained and certified service technicians will guarantee that your generator is performing to specification minimizing unplanned downtime.

What's included?

- Professional semi-annual or annual on-site service visit
- Installation inspection
- 100% genuine Parker parts
- Environmentally friendly disposal of replaced parts
- Cosmetic cleaning
- Multi-point inspection to identify any potential correction areas
- Generator training as requested
- Restart activities
- Service reminder for next visit

Complete Protection Programs:

Parker Industrial Gas Filtration and Generation Division's products are world renowned for their reliability dependability and longevity. Since commercializing our first analytical gas generator in 1984, we now serve a base of over 50,000 gas generators globally. Our experience shows that regularly scheduled maintenance is critical for the continued ideal performance of both the generator and the application it supports.

Save money by taking a 15% discount when bundling your preventative maintenance service with an extended warranty and ensure your equipment and your lab will perform at their best for many years.

What's included?

- Parker Preventative Maintenance Service Program detailed above plus an additional year of warranty protection (up to 5 years)
- Service loaner unit if available (<150lbs) if return for depot repair is required
- 24–48-hour turnaround time for a repair site visitor loaner arrival
- All repair parts, labor and travel included
- Dedicated hotline for technical phone support
- If required, repairs conducted in Parker's 3500 sqft ISO-Certified Repair Center
- Annual extended warranties are also available separately

For more information about the Gas Generator Service Programs, to schedule a visit, or receive technical support, please contact us at: GSFSupport@parker.com or 800-343-4048.